

Lakeridge Health's Guiding Principles of Partnership: A Commitment to *Person and Family-Centred Care

*'Person' includes the person receiving care and 'family' includes who the person wants involved in their care.

Together with patients, residents, clients, and their families, we will improve care experiences through:



**We
commit
to:**

Respecting each other with sensitivity to differences.

Sharing complete, accurate, and timely information.

Collaborating in decision making to support the best choices for safe care.

Encouraging and supporting participation in decision making and care.

In partnership with
Patient & Family Advisors



One System.
Best Health.



Lakeridge
Health



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A Commitment to *Person and Family-Centred Care

At Lakeridge Health, we believe we will improve care experiences by partnering together.

Commitments	As a member of the Lakeridge Health team, I will:	As a person*, I will:
<p>Dignity and respect Respecting each other with sensitivity to differences.</p>	<ul style="list-style-type: none"> • Respect you and what is important to you. • Respect other members of the Lakeridge Health team. 	<ul style="list-style-type: none"> • Respect members of the Lakeridge Health team.
<p>Information sharing Sharing complete, accurate, and timely information to support appropriate participation in care and decision making.</p>	<ul style="list-style-type: none"> • Provide you with information needed to make decisions about care. This includes responding to your questions and concerns. 	<ul style="list-style-type: none"> • Ask the Lakeridge Health team questions when I don't understand information given to me.
<p>Collaboration Collaborating in decision making to support the best choices for safe care.</p>	<ul style="list-style-type: none"> • Work with you and the Lakeridge Health team to safely plan and deliver care. 	<ul style="list-style-type: none"> • Tell the Lakeridge Health team if I don't feel safe or comfortable with the planning and delivery of care.
<p>Participation Encouraging and supporting participation in decision making and care.</p>	<ul style="list-style-type: none"> • Encourage and support your participation in decision making and care. 	<ul style="list-style-type: none"> • Tell the Lakeridge Health team how I want to participate in decision making and care. • Participate in decision making about care.

*'Person' includes the person receiving care and 'family' includes who the person chooses to be involved in decision making and care.