



Lakeridge  
Health

## Partnering with families to improve communication

We want to work with and families/partners-in-care to ensure the best communication possible. Here's how you can help:



Select one family member/partner-in-care who will:

- be the one point of contact to speak with the care team
- update other family members and friends



Speak with a member of the care team to find out the best times to call the unit



Please be available, as the care team will call the designated family member/partner-in-care to provide an update if there are any major changes to the patient's condition



For urgent matters, call 905-576-8711 and press '0' to reach Switchboard, who can connect you to the unit



Click [here](#) to sign up for MyChart – a secure online tool to keep patients and designated family members updated

## Thank you for your support

