

FOR IMMEDIATE RELEASE

Central East Ontario Hospitals Coming Together to Introduce Single, Unified Digital Health Record for Patients

(Durham Region) - November 24, 2021 – On December 3, 2021, seven partner hospital organizations, representing 14 hospitals in Central East Ontario, will introduce Epic – a new, digital clinical information system (CIS) that will provide a single, unified personal health record for each patient.

The new Epic CIS will go live at Campbellford Memorial Hospital, Haliburton Highlands Health Services, Lakeridge Health, Northumberland Hills Hospital, Peterborough Regional Health Centre, Ross Memorial Hospital, and Scarborough Health Network. This collaboration represents the largest number of individual organizations joining together on Epic in Ontario and will transform the way health care is delivered for generations to come.

“Epic is a gamechanger for Central East Ontario,” said Dr. Ilan Lenga, Chief Information Officer and Chief Medical Information Officer at Lakeridge Health, who is also leading the regional Epic team. “It will vastly improve the way we deliver care across Central East Ontario for generations to come.”

“The launch of Epic is the largest and most transformative project in Lakeridge Health’s history,” said Cynthia Davis, President and CEO, Lakeridge Health. “We’re excited because this modern and computer-based personal health record will usher in a new era for the way care is delivered across the region. A single personal health record that follows patients will not only enable the safest and highest quality of care, but also vastly improve the patient experience and enable Lakeridge Health to advance our vision of *One System. Best Health.*”

Epic will provide health-care teams with the tools they need to better collaborate across the region and enable them to make the best possible decisions about an individual’s care and treatment. In addition, there will be increased access to real-time information that will help to improve patient outcomes, and access to standardized tools and processes that will reduce duplication, streamline processes, and improve results.

The launch of Epic will also include a new MyChart Central East Ontario patient portal that is integrated with the Epic system. This free, secure, online portal will allow patients to access their medical records and personal health information. Patients can register for the new MyChart patient portal beginning December 3, 2021 by visiting mychart.ouepic.ca.

“As our teams transition to this faster, safer, and better way to deliver care, patients and families may initially notice longer than usual wait times and some processes that are done differently,” explains Dr. Lenga. “We appreciate our community’s patience and understanding as our teams make this important change to serve them better.”

Epic is one of the world’s largest electronic health records software companies. Their best-in-class clinical information system has been adopted by hundreds of leading hospitals in North America and Europe, including the Mayo Clinic, Cleveland Clinic, The Ottawa Hospital, SickKids, and others.

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About Lakeridge Health

With five hospitals, four Emergency Departments, and more than twenty community health-care locations, Lakeridge Health is Durham Region’s acute care provider offering a broad and comprehensive range of acute care, ambulatory care, and long-term care services.

Lakeridge Health is also home to several regional specialty centres, including the R.S. McLaughlin Durham Regional Cancer Centre, Pinewood Centre for addictions and mental health, and The Shoulder Centre. We also provide regional eye care, community mental health programs, and chronic kidney disease services to residents of Durham Region and beyond.

Guided by our vision of One System. Best Health., we are committed to delivering the highest standard of care and supporting patients and their families on their care journey with compassion and kindness.

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