



**Lakeridge  
Health**

### **Ontario Breast Screening Program - Patient Results:**

- The Ontario Breast Screening Program directly notifies participants (with or without a primary care provider) of their **normal** results by mail. The letter will also advise participants when to get screened again.
- The screening site also sends **normal** screening results to a screening participant's primary care provider.
- Should a participant have an **abnormal** screening result, their screening site will notify their primary care provider and may help to schedule a timely follow-up appointment.
- A participant with an **abnormal** mammogram who does not have a primary care provider will be assigned to a doctor or nurse practitioner by their screening site to follow them to diagnosis.

If this is the participant's first normal result letter, Ontario Health will send a privacy letter explaining that the participant will be receiving these kinds of communication from Ontario Health. The participant will have 30 days to inform Ontario Health should they wanted to opt out of the communication. After the 30 days is when the result letter is sent to the participant. If it is a subsequent screen (2<sup>nd</sup> OBSP screen) the results are generated and mailed to the participant ASAP.

If there are discrepancies with the participant's name, address, date of birth and/or health card number in the system, the result letter is not sent by Ontario Health. In such cases, the participant will need to call Ontario Health to inquire why they did not receive their normal result letter. Neither the Mammography site nor the Registered care provider can contact Ontario Health to inquire on behalf of the client as such information is classified as private and Ontario Health will not discuss this with anyone except the client.

**Ontario Health may be contacted directly at: (416) 971-9800**